Student Satisfaction Inventory

- *Please use pencil or blue/black ink.*
- *Fill response ovals completely - do not use ✘s or ✓s to indicate your choices.*
- *Fill only one response per question unless otherwise instructed.*

I. Demographics

Classification/Year:
- New Freshman
- Freshman
- Sophomore
- Junior
- Senior
- Graduate

Gender:
- Male
- Female

Housing status:
- On campus
- Off campus

Age Group:
- 18 - 20
- 21 - 23
- 24 - 25
- 26 - 30
- 31 - 40
- 41 - 60
- 61 or older

Ethnicity/Race:
- Black (Non-Hispanic Origin)
- White (Non-Hispanic Origin)
- Hispanic
- Asian or Pacific Islander
- Am. Indian or Alaskan Native
- Multiracial

GPA:
- Below 2.00
- 2.00 - 2.49
- 2.50 - 2.99
- 3.00 - 3.49
- 3.50 - 4.00

What is your major? *(See attached sheet)*

0	0
1	1
2	2
3	3
4	4
5	5
6	6
7	7
8	8
9	9

II. University Services

For each of the areas/services please indicate, first, the importance of each area/service to you, then indicate the degree of satisfaction you have with that service.

IMPORTANCE						SATISFACTION					
Very Great Importance	Great Importance	Moderate (Avg.) Importance	Little Importance	No Importance	College Service or Program	Have not used/ Not Available	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
					1. Academic Success Center						
					2. Bursar/Cashier Services						
					3. Career Planning Services						
					4. Plant operations/Cleaning Services						
					5. Recreation and intramural programs						
					6. Library facilities and services						
					7. Student Government Assoication						
					8. Infirmary/wellness center						
					9. Information Technology						
					10. Academic Advising						
					11. Registration						
					12. Opportunities for student employment						
					13. Student Union (services offered by the student union)						
					14. Health Services						
					15. Intramurals						
					16. The Department of Financial Aid (Financial Aid Services)						
					17. Work Study Opportunities						
					18. Residence Hall Services and Programs						
					19. Cafeteria/Food Services						
					20. Campus Safety						
					21. Classroom Instruction						
					22. Student Life Activities						
					23. New Student Orientation						
					24. Activities sponsored by the Student Government Association (SGA)						
					25. Campus Police						
					26. Honors Program						
					27. Parking						
					28. College Bookstore						
					29. Registrar's Office and Services						
					30. Classroom facilities						

SAMPLE